

Montet Designs Terms & Conditions

Attending a Workshop

Booking your place

- Workshop bookings are made directly through the Montet Designs website.
- If a workshop is fully booked, the date will show as “**Out of Stock**” and no further bookings can be made.
- Once payment has been successfully completed online, your place is confirmed and you will receive a confirmation email.
- Up to **3 days before your workshop**, we will send you any additional information you need, including the venue location, parking arrangements and anything else relevant to your workshop.

Cancellations and refunds

We understand that plans can change. Because our workshops have limited spaces, we ask that you let us know as soon as possible if you are unable to attend.

- **7 days or more before your workshop:** You will receive a **full refund**.
 - **Less than 7 days before your workshop:** We will issue you with a **credit/gift certificate for the value of your booking**, which can be used towards a future Montet Designs workshop.
 - Your workshop credit is valid for **12 months from the date of your original booking** and can be gifted to someone else if you are unable to use it.
 - Cancellations should be made by email as soon as possible so that we have the opportunity to offer your place to someone else.
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Children's Party Bookings

Booking your party

- Party bookings are made by contacting Montet Designs directly.
- We will send you a booking form to confirm your preferred **date, time and location**.
- If your booking request is made **10 or more working days before your chosen party date**, a **£50 deposit** is required to secure your booking.
- An invoice will be sent to you by email and payment can be made by **BACS, PayPal or Apple Pay**.

- The remaining balance of **£150 for up to 8 children** will be invoiced separately and must be paid in full **10 working days before the party**. Your booking is confirmed once the full balance has been received.

Cancelling your party

If you need to cancel your party, please let us know by email as soon as possible.

- **Cancellation 3 days or more before the party:** We will refund payments made, subject to any agreed non-refundable costs already incurred.
- **Cancellation less than 3 days before the party:** Your **£50 deposit will be retained** to cover party preparation and materials purchased for your event.
- If your booking was made **within 10 working days of the party** and no deposit was taken, we will refund your party fee **minus £50** to cover preparation and materials.

Party numbers

Our standard children's party price is **£200 for up to 8 children**.

- Additional children can attend at a cost of **£20 per child**.
- If you know in advance that more than 8 children will be attending, please let us know so that we can make sure we bring enough materials and equipment.
- We understand that final numbers can sometimes be difficult to confirm. If additional children attend on the day, we will send you an invoice for the additional places after the party.
- Payment for additional attendees must be made **within 3 working days** of receiving the invoice.

Please let us know in advance if you think additional children may attend.

This allows us to bring enough materials for everyone taking part.

Private Party Bookings

Private parties are available for adults, families and groups looking for a more personalised mosaic experience.

Booking your party

- Please contact Montet Designs directly to discuss your preferred **date, time and location**.

- Once your booking has been confirmed, you can book through the **Private Parties** section of the Montet Designs website.
- Website bookings are available for groups of up to **6 people**, with a choice of **3-hour, 4-hour or 6-hour sessions**.
- If you would like to book for more than 6 people, please contact us first. We will arrange an invoice for the additional attendees, which must be paid **10 working days before the event**.

Rescheduling or cancelling

- If you need to **reschedule** your private party, please contact us as soon as possible and we will do our best to find an alternative date.
 - If you need to **cancel**, please let us know by email.
 - For cancellations made **less than 3 days before the party**, we will refund your payment **minus £50** to cover party preparation and materials purchased for your event.
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Questions?

If you have any questions about our terms and conditions, bookings or cancellations, please don't hesitate to get in touch with Montet Designs.

We're always happy to help!